

## Week 6 - Brainstorm on how your team can become more responsive

**Who:** team members or employees with similar jobs

**Time:** 10 minutes

**Required:** handout "[3Rs of Whistler's Service Solution](#)"

### Exercise:

- Review the 3Rs handout. Focus on responsiveness.
- Brainstorm with your team how you can become more responsive.  
(Depending on the team's size you may ask everybody to write down a couple of ideas or to brainstorm with a partner first)
- Ask for the best ideas and list them
- Choose ***the top 3 actions*** that you will implement to become more **responsive**.

Top 3 ideas:

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