

Spirit Passholder Terms and Conditions 2024/25

The Spirit Passholder(s) acknowledges that Season Passes are non-refundable (except as provided herein), non-transferable, and must be used within the season they were purchased.

- ✓ The Spirit Passholder acknowledges that when an employer has paid for the Spirit Pass that the employer may request information from Pass Administration regarding the usage of that Pass.
- ✓ Pass Administration will provide usage information to employer for specific dates requested.
- ✓ Cancellations or refunds are governed by the Spirit Pass Cancellation Policy, please refer to this policy for important details. **Cancellations will not be accepted for terminations and/or quits.**

As a Whistler Blackcomb Passholder you must be aware of the Rules of Play, it is your responsibility.

By using your Spirit Pass you are agreeing to the terms and conditions listed below:

- ✓ Your Spirit Pass is for your personal use only. It is non-transferable and cannot be resold.
- ✓ **Respect the Mountains. Respect Others. Respect Yourself.** If you do not obey this rule, you may be removed from the mountain and lose your Spirit Pass privileges. Offensive or threatening behaviour towards other guests and our staff will not be tolerated.
- ✓ **You must abide by the Alpine Responsibility Code at all times.** If you do not obey this rule, you may temporarily or permanently lose your Spirit Pass privileges.
- ✓ You are responsible for reporting if your Spirit Pass gets lost, stolen or damaged. If you lose your Spirit Pass, there is a reprint fee of \$5.00.
- ✓ **A \$250 fine will apply if anyone is caught using your Spirit Pass whether you are aware of the misuse or not – additional charges will apply depending on number of days pass was misused.** You are liable for any misuse while the Spirit Pass is not in your possession unless you have already reported your Spirit Pass lost/stolen prior to the misuse. In addition to the fine you may lose your Spirit Pass privileges. Remember, Spirit Passes are valuable so please keep them in a safe place at all times.
- ✓ For security reasons you will be required to show valid government-issued photo ID when you pick up your Spirit Pass.
- ✓ You must have your Spirit Pass on you at all times when accessing Whistler Blackcomb – no exceptions.
- ✓ Whistler Blackcomb may change the opening and closing dates of the mountains and of the Season.
- ✓ You are responsible for abiding by The Whistler Experience™ registration requirements.
 - If you do not meet the registration requirements, this could lead to temporary and/or permanent suspension of the Spirit Passholder privileges and/or membership in the Whistler Experience Program. All Spirit Pass suspensions are subject to the discretion of Whistler Blackcomb and/or the Whistler Chamber.
 - If the Spirit Passholder does not meet the requirements of the Whistler Experience Program at any time subject to the discretion of Whistler Blackcomb and/or the Whistler Chamber, this individual will have to upgrade to a Season Pass (subject to availability) at the current price in order to retain access to the lifts.
- ✓ The Spirit Passholder acknowledges that if they are terminated or leave their employment the Spirit Pass is forfeited. In order to retain access to Whistler Blackcomb they must upgrade to a Season Pass (subject to availability) or gain employment with another business belonging to the Whistler Chamber of Commerce (they must re-register with the Whistler Chamber to prove eligibility).