Spirit Pass Cancellation Policy 2026/27

Spirit Passes are non-refundable (except as outlined herein), non-transferable, and cannot be used in future seasons. A refund or credit may, at Whistler Blackcomb's discretion, be issued under the extenuating circumstances listed below. Pass purchasers can elect a refund or credit pursuant to this policy or the Epic Coverage Refund Policy, but not both. Whistler Blackcomb reserves the right to change this policy at any time.

Cancellation or refund requests due to weather and/or conditions will not be accepted – NO EXCEPTIONS.

- **Injury/Medical Issue - Must prevent the pass holder from using the pass for the majority of the season.**
  - ✓ *Must be certified by a medical practitioner or nurse practitioner who is acting within the scope if their license in writing, including the date of the first medical treatment, prognosis and the length of time the injury/medical issue will prevent participation.*
  - ✓ *Short term illnesses and pre-existing conditions do not qualify.*
- **Employment Transfer - An involuntary employment transfer out of the region.**
  - ✓ *Must provide a letter from your employer stating the date the transfer will occur. The date of transfer must fall within the winter ski season (November - April).*
  - ✓ *Voluntary employment transfers do not qualify.*
- **Pandemic (ex. COVID-19) - In the event of full resort closure for the 2026/27 ski season.**
  - ✓ *A credit toward the 2027/28 season will be offered.*
  - ✓ *Calculation of the credit amount will follow the credit calculation process outlined below.*
- **Receipt of a complimentary or contractual pass through Whistler Blackcomb or another company**.
  - ✓ *Must provide proof of the alternate pass product at the time of your cancellation request.*

How to Apply for a Credit or Refund under this Policy OR a Refund under the Epic Coverage Refund Policy

- An application must:
  - Be in **writing** from the pass holder (or Parent/Legal Guardian) or pass purchaser.
  - Include: a) an explanation regarding the refund or credit request, b) a completed Accelerated Expiry Consent Form (see next page), and c) supporting documentation **(requests will not be processed without documentation)**.
  - Be within 2 weeks of one or more of the qualifying events described above. **The final deadline for all cancellation requests is May 31, 2027.**
  - Be delivered via:
    1. Email: wbpassadmin@vailresorts.com;
    2. Drop off at Guest Services
- If the pass holder or pass purchaser opts for a refund under the Epic Coverage Refund Policy, please follow the instructions located at epicpass.com to initiate a refund request.

Applicable Fees and Usage:

Should your application for a credit or refund be accepted, a $50 cancellation fee will apply, and applicable usage will be determined at the rates outlined below.

- Credits and refunds are calculated by taking the cost of the pass before tax, less cost of days used (according to the Daily Fixed Rate Schedule listed below), plus the applicable tax and the cancellation fee.
- All pass usage, including Unlimited or Bonus early-season access, will be used in calculating the usage rate.
- Days used will be calculated at the rates below (rates are subject to 5% GST).

Daily Fixed Rate Schedule	Adult (19-64)	Senior (65+)	Youth (13-18)	Child (7-12)
Regular Season Pricing	$173	$156	$147	$87

Additional Information:

Guest Services cannot authorize or process cancellation applications or requests. Please contact Pass Administration for information or questions regarding this policy.

Whistler Mountain Resort Limited Partnership
Blackcomb Skiing Enterprises Limited Partnership
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Accelerated Expiry Consent Form

TO: Whistler Mountain Resort Limited Partnership and Blackcomb Skiing Enterprises Limited Partnership (collectively “Whistler Blackcomb”)

Name of Passholder:_____

Date of Birth (MM/DD/YR):_____/_____/ _____

I,_____request and agree to the accelerated expiration of Spirit Pass (the “Pass Product”) referenced above. The accelerated expiration of the “Pass Product” will be effective as of the date Whistler Blackcomb receives this document, fully filled in and signed. This accelerated expiration date will replace any pre-existing expiration date however not beyond the set expiry of the original product.

I consent to the accelerated expiration of my Pass Product on the terms and conditions set forth above.

_____
Signature

_____
Date

INSTRUCTIONS:

1. Clearly print the full name of the pass holder as it appears on the Pass Product, and if applicable the name of the employer that is requesting the refund;
2. Sign on the signature line;
3. Date this document as of the date of the signature;
4. Deliver this form, together with your credit or refund application, to Pass Administration via: email at wbpassadmin@vailresorts.com; drop off at Guest Services.